## Odeliverect | TACOS AVENUE

# TACOS AVENUE INCREASES AVERAGE SPEND BY 20% WITH deliverect kiosk

**FRANCE** 

20%

higher average spend

61%

of orders paid for



7% of revenue from upsells

#### **CHALLENGE:**

## DRIVING UPSELLING AND ADD-ON SALES

Tacos Avenue looked to install **self-ordering kiosks** in order to help them:

- Decongest tills and reduce customer waiting times.
- Allow customers to order autonomously.
- Increase add-on sales.
- Ensure seamless integration with their existing POS system
- Maintain positive customer interactions.

#### **RESULT:**

## 20% INCREASE IN AVERAGE SPEND

Where staff lacked the time to suggest extras, the **Deliverect Kiosks** automatically suggested upsells—prompting customers to add extra products.

#### **RESULTS**

- 20% higher average spend
- 3:18 min average time per order
- 61% of orders paid at the kiosk
- 7% of revenue via upsells
- 2.5% increase in total order volume

"[Deliverect] evolves with the times; they never stand still. They have a **real focus on research and development**, and crucially, the people are human and **grounded in real values**."

 MOHAMED SOUALHI, CEO & FOUNDER AT TACOS AVENUE



