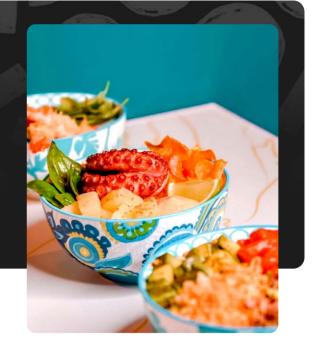
**O**deliverect

# STREAMLINING MOMI'S DELIVERY PROCESSES WITH DELIVERECT

**ITALY** 



#### **CHALLENGE**

Momi's takeaway and delivery services are crucial, accounting for 40% of sales. In the past, handling multiple delivery platforms led to costly order mistakes and consumed extensive staff time for order management.

### **SOLUTION**

Momi's collaboration with Deliverect brought about a transformative shift in order processing, **yielding time** efficiencies for staff, heightened order accuracy, and improved customer satisfaction.

The gradual integration of Deliverect's Online Ordering, starting with successful pilot trials in a kiosk, paved the way for a tailored online menu, ensuring effortless menu access for diners while seamlessly syncing orders with their POS system.

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"Today, I cannot imagine our company without the support of Deliverect. Manual order entry used to take us so much time and had a big economic impact."

VINCENZO DEL GIGLIO, FOUNDER OF MOMI.

#### **RESULTS**

- 90% reduction in order errors.
- Enhanced customer experience.
- Boost in efficiency and improved customer experience.
- Streamlined menu management.
- Centralized dashboard for delivery control.







## **BOOK YOUR GUIDED DEMO**



