



STREAMLINING MOMI'S DELIVERY PROCESSES WITH DELIVERECT

ITALY

CHALLENGE






Momi's takeaway and delivery services are crucial, accounting for 40% of sales. In the past, **handling multiple delivery platforms led to costly order mistakes and consumed extensive staff time** for order management.

SOLUTION

Momi's collaboration with Deliverect brought about a transformative shift in order processing, **yielding time efficiencies for staff, heightened order accuracy, and improved customer satisfaction.**

The gradual integration of Deliverect's Online Ordering, starting with successful pilot trials in a kiosk, paved the way for a tailored online menu, ensuring effortless menu access for diners while seamlessly syncing orders with their POS system.

RESULTS

-  90% reduction in order errors.
-  Enhanced customer experience.
-  Boost in efficiency and improved customer experience.
-  Streamlined menu management.
-  Centralized dashboard for delivery control.



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"Today, I cannot imagine our company without the support of Deliverect. Manual order entry used to take us so much time and had a big economic impact."

VINCENZO DEL GIGLIO, FOUNDER OF MOMI.



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