



# TAILOR-MADE INTEGRATIONS STREAMLINING LITTLE CAESARS' GLOBAL DELIVERY



## CHALLENGE

Little Caesars' rapid growth and expansion into new markets posed challenges in managing multiple third-party delivery apps, necessitating the creation and maintenance of numerous APIs. It became essential to find a global partner capable of handling these APIs effectively and efficiently.



**POS AND STORE API  
CUSTOM INTEGRATIONS**

## SOLUTION

Deliverect implemented a global integration for Little Caesars. Firstly, API integration was executed across various countries, simplifying the management of multiple delivery providers. Secondly, a customized solution was developed to optimize Little Caesars' innovative Pizza Portal System, allowing drivers to swiftly access orders via secure locker codes, thus speeding up delivery and enhancing customer experience.

## RESULTS

- Standardized menus and prices on third-party delivery platforms.
- Enhanced delivery time.
- Seamless collaboration with multiple delivery providers.
- Standardized menus and prices on third-party delivery platforms.

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“...We also had to ensure they had the right security around their APIs and the global reach to cover all Little Caesars stores worldwide. Deliverect met all of those criteria.”

**KEITH FAIGIN, GLOBAL VICE  
PRESIDENT OF DIGITAL AND  
BUSINESS INTELLIGENCE, LITTLE  
CAESARS.**

## ABOUT LITTLE CAESARS

Established in 1959, Little Caesars is the world's third-largest pizza chain, operating in over 20 countries with over 4,000 locations. Their signature 'Hot N Ready' pizzas set them apart, offering customers freshly made pizzas without the traditional wait associated with pizza delivery or takeout.

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